



Dewis Choice

Barriers & Enablers to Help-seeking & Engagement for Victim-survivors of Domestic Violence and Abuse

Sarah Wydall and Rebecca Zerk



LOTTERY FUNDED

Domestic abuse in later life: 'Ignored, invisible & overlooked'

- Neglected in policy and practice when compared other age groups (Lewis and Williams, 2013; Blood, 2004);
- Research design and implementation Crime Survey for England and Wales (2012/2013) did not include domestic abuse statistics for those over the age of 59 years (ONS, 2016);
- Our review white, middle class, heterosexual, female victim-survivors under 70 years old;
- Does ageism exist within some feminist groups? (Harbison, 2008).





Access and Uptake

- Existing service provision has been criticised for often overlooking the needs of older women (McGarry, 2014);
- Service provider's marketing strategies influence help-seeking for older victimsurvivors of domestic abuse (Wydall & Zerk, 2012).









Domestic Abuse Service Provision and Marketing

- Images of older people are often not used in public campaigns about domestic abuse;
- Research indicates that as a result, it is difficult for older women to identify themselves as potential service users (Beaulaurier et al., 2007);
- A lack of knowledge about the 'lived experiences' of older women in the context of domestic abuse (Saltzman et al.,2002).







Social Constructions of Ageing -Theoretical Perspectives







HOME SERVICES Y OUR VOICE Y MONEY MATTERS Y HEALTHY AGEING CLUBS & CLASSES Y EVENTS FAQ CONTACT



Active consumer model



Decline analogy









The Choice Project - Awareness Raising

- Lack of imagery on istock;
- Sterile, bio-medical;
- Cultural chasm...;
- Middle class.











What is Domestic Violence?

Domestic violence is the abuse of one partner within an intimate relationship. It is the repeated, random and habitual use of intimidation to control a partner – it is emotional, financial, psychological, and physical. It includes stalking, FGM and honour based violence as well as elder abuse. **Not all domestic violence involve fists**.

Help is closer than you think.

If this sounds familiar and you would like to speak with someone, there is a range of safe and confidential support available. Within (insert company name) you can talk to (insert appropriate company resource)

Many older people (aged 60+) are affected by domestic abuse and sexual violence.

To stop this abuse we all need to act now.

If you or someone you know is experiencing abuse, you can seek support and advice from the 24-hour Wales Domestic Abuse and Sexual Violence Helpline:

0808 80 10 800

If you, a friend or a relative are at risk of significant or imminent harm, contact the police without delay



Older People's Commissioner for Wales Comisiynydd Pobl Hŷn Cymru

Do Older People Seek Help?

Under-representation across all sectors:

- Older people are less likely to report than other age groups (Safe Lives, 2015-16);
- They do not access third sector specialist services (McGarry et al., 2014, Roberto et al., 2013);
- Statutory sector via third party report poor uptake (Wydall and Zerk, 2015);
- Help for the abuser.



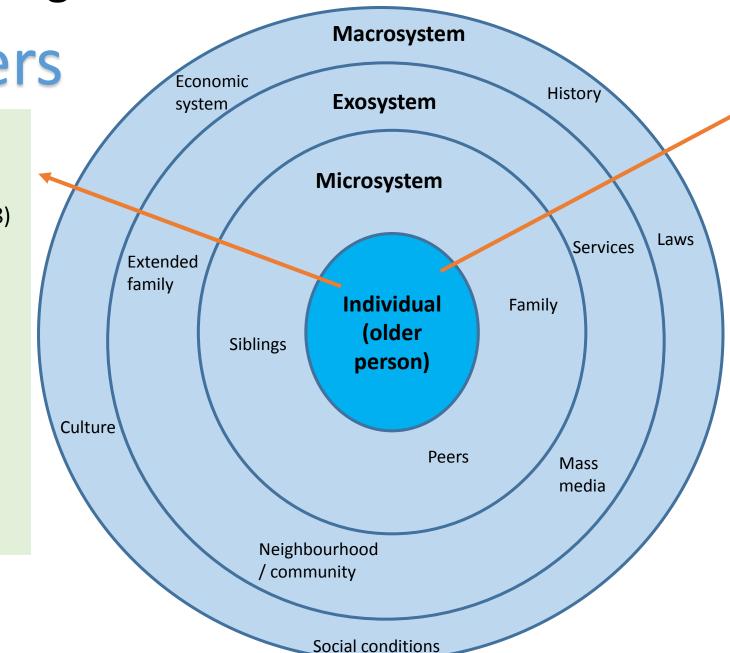


Enablers

- <u>Acknowledge</u> <u>generational</u> <u>differences</u> (Harbison, 2008)
- Empathic, understanding and listening (Wydall & Zerk, 2015)
- Validation

 (Wydall & Zerk forthcoming, McGarry et al, 2011)
- Language





Barriers

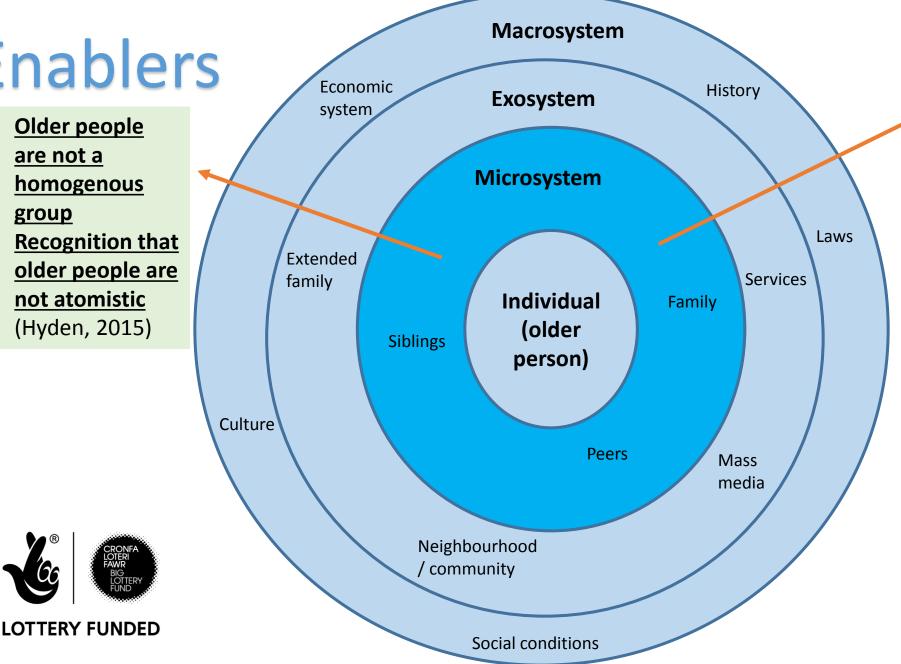
- Low self-esteem (Cronin, 2013)
- Fear (Mears, 2002)

•

- <u>Entitlement</u> (Scott et al, 2004)
- Do not recognise the abuse (Mysuk et al., 2016)
- Shame (Disney et al, 2000)
- Self-blame (Condry and Miles, 2014)
- <u>Role of parent</u> (Sprangler & Brandl, 2007)
- Preservation of the family <u>unit</u> (Zink et al, 2003; Relate and Ipsos MORI, 2013)

Enablers

- **Older people** are not a homogenous group
- **Recognition that** older people are not atomistic (Hyden, 2015)

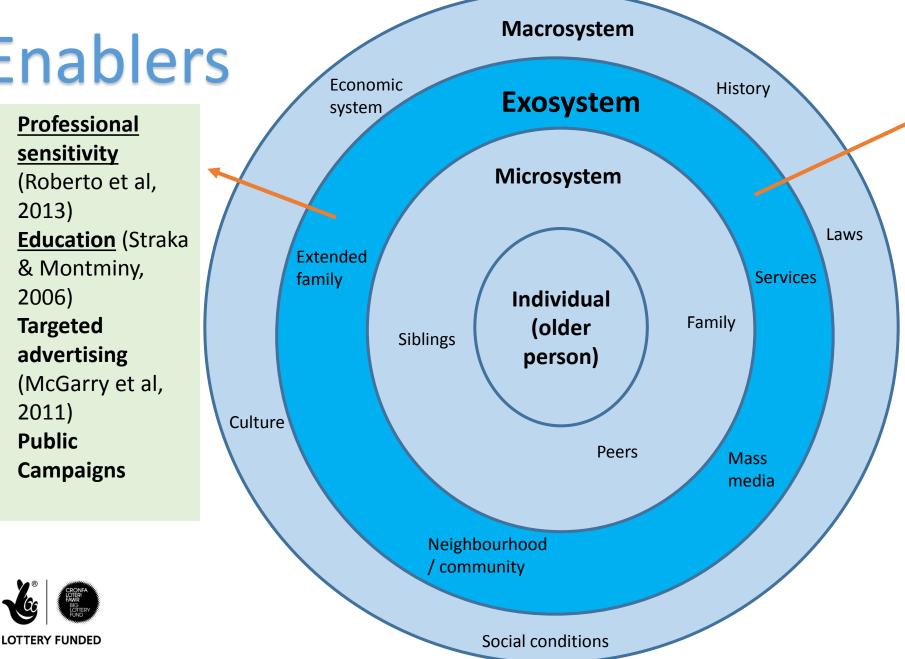


Barriers

- Interdependency (Clarke et al., 2012)
- Interconnectedness (Stubbs, 2002; Harbison, 2008)
- **Negative family** consequences (Beaulaurier 2007, Fugate et al, 2005)
- **Reluctance to** criminalise a family member(s) (Wydall & Zerk, 2015; Hoyle, 1998)
- Increased isolation
- **Rurality &** professional **objectivity** (Teaster et al, 2006)

Enablers

- Professional • sensitivity (Roberto et al, 2013)
- **Education** (Straka • & Montminy, 2006)
- Targeted • advertising (McGarry et al, 2011)
- Public • Campaigns



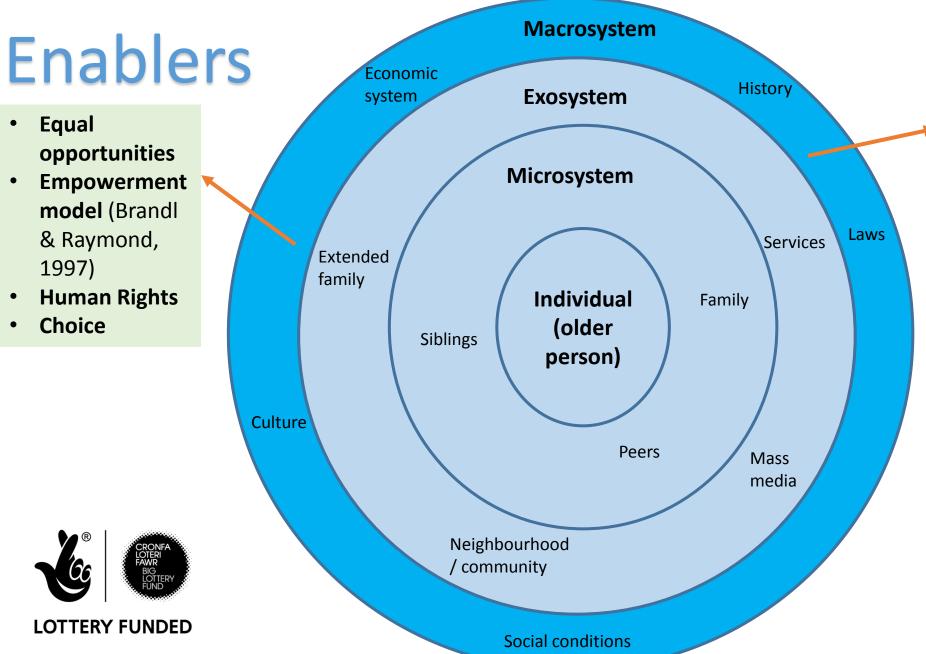
Barriers

- **Communities'** understanding of the problem (Hyden, 2015)
- Inappropriate community responses (Hightower et al, 2006)
- **Maintain relationship** with abusive person at odds with service goals? (Harbison, 2008; Spangler & Brandl, 2007; Zink et al, 2003)
- **Missed opportunities?** (Wydall et al, 2015; Spangler & Brandl, 2007)

•

•

•



Barriers

- **Private issue** (Harne & • Radford, 2008)
- Generational factors ٠ (Zink et al, 2004)
- Patriarchy and gender • (Dobash & Dobash, 1980)
- Ageism (Wydall et al., • 2015; Clarke et al., 2015; Harbison, 2012; Teaster et al, 2006; Wilkinson and Ferraro, 2002)
- Paternalistic response? ٠
- **Commissioning of** ۲ services

HIS DAUGHTER WAS HIS PRIDE AND JOY, NOW SHE'S TÁKING BOTH.



Do you see her? https://www.youtube.com/watch?v=JKxLav2 <u>S4GA</u>



Recommendations

- Repository of images that reflect diversity;
- Age sensitive, yet non-ageist response;
- Use of Language;
- Not homogenous generational norms and values;
- Targeted.





Centre for Ageing, Abuse and Neglect, Aberystwyth University



Dewis Choice

Website: http://choice.aber.ac.uk/ Email: sww@aber.ac.uk / reb15@aber.ac.uk

Twitter: @choiceolderppl





References

- Beaulaurier, R., Seff, L., Newman, F., Dunlop, B. (2007) External barriers to help seeking for older women who experience intimate partner violence, *Journal of Family Violence*, 22 (8), 747-755.
- Blood, I. (2004) Older women and domestic violence, London: Help the aged.
- Brandl, B., Hebert, M., Rozwadowski, J., Spangler, D. (2003) Feeling safe, feeling strong: Support groups for older abused women. *Violence Against Women*, 9, 1490-1503.
- Brandl, B. (2003) Where were you 30 years ago? Where are you today? Wisconsin Coalition Against Domestic Violence (WWCADV).
- Clarke, A., Williams, J. and Wydall, S. (2015), "Access to justice for victim-survivors of elder abuse: A qualitative study" *Social Policy and Society*, Vol. 15 No. 2, 207-220.
- Condry, R., and Miles, C. (2014), "Adolescent to parent violence: Framing and mapping a hidden problem", *Criminology and Criminal Justice*, Vol 14 No 3, pp. 257-275.
- Cronin, V.L. (2013) Silence Is Golden: Older Women's Voices and The Analysis Of Meaning Among Survivor's Of Domestic Violence, dissertation, Syracuse University.
- Disney, M. and Associates. (2000), Two Lives Two Worlds: Older People and Domestic Violence, Partnerships Against Domestic Violence, Canberra.
- Harbison, J. (2008), "Stoic heroines or collaborators: ageism, feminism and the provision of assistance to abused old", *Journal of Social Work Practice*, Vol. 22 No.2, pp. 221-234.
- Harbison, J., Coughlan, S., Beaulieu, M., Karabanow, J., VanderPlaat, M., Wildeman, S., and Wexler, E. (2012), "Understanding 'Elder Ak and Neglect': A critique of assumptions underpinning responses to the mistreatment and neglect of older people", *Journal of elder ab neglect*, Vol. 24 No.2, pp. 88-103.
- Hightower, J., Smith, M., J. and Hightower, H. C. (2006), "Hearing the voices of abused older women", Journal of Gerontological Social Vol. 46, pp. 205-227.
- Hoyle, C. (1998), Negotiating domestic violence: Police, criminal justice, and victims, Oxford University Press on Demand.



LOTTERY FUNDED

References

- Hyden, M. (2015), "What social networks do in the aftermath of domestic violence", British Journal of Criminology, Vol. 55, pp. 1040-1057.
- Fugate, M., Landis, L., Riordan, K., et al. (2005). Barriers to domestic violence help seeking. *Violence Against Women*, 11(3), 290-310.
- Greenan, L. (2004) Violence against women a literature review commissioned by the national group to address violence against women. Safer Scotland: Scotland.
- Hightower J. (2002) Violence and abuse in the lives of older women: is it elder abuse or violence against women? Does it make any difference? Background Paper for INSTRAW Electronic Discussion Forum
- Lewis, S. and Williams, C. (2015), Adult safeguarding and domestic abuse: A guide to support practitioners and managers, second edition, Local Government association, London.
- McGarry, J. and Simpson, C. (2011), "Domestic abuse and older women: Exploring the opportunities for service development and care delivery", Journal of Adult Protection, Vol. 13 No. 6, pp. 294-301.
- McGarry, J., Simpson, C. and Hinsliff-Smith, K. (2014), "An exploration of service responses to domestic abuse among older people: findings from one region of the UK", Journal of Adult Protection, Vol. 16 No.4, pp. 202-212.
- Mears J. (2002) 'It's my Life Now': Older Women Speak up about Domestic Violence. University of Australia, Sydney.
- Mysuk, Y., Westendorp, M.D., Lindenberg, J. (2016) Older persons' definitions and explanations of elder abuse in the Netherlands, Journal of Elder Abuse & Neglect.
- O'Keefe, M., Hills, A., Doyle, M., McCreadie, C., Scholes, S., Constantine, R., Tinker, A., Manthorpe, J., Biggs, S. and Erens, B. (2007), UK Study of Abuse and Neglect of Older People: Prevelance Survey Report, National Centre for Social Research, London.
- Roberto, K.A., McPherson, M.C. and Brossoie, N. (2014), "Intimate partner violence in late life: a review of the empirical literature", *Violence Against Women*, Vol. 19 No. 12, pp. 1538 1558.
- Safe Lives. (2016), "Safety too much to ask?", presented at Safeguarding older people from domestic abuse, 3 October 2016, Police Headquarters Carmar



LOTTERY FUNDED

References

- Saltzman, L. E., Fanslow, J. L., McMahon, P. M., and Shelley, G. A. (2002), *Intimate partner violence surveillance: Uniform definitions and recommended data elements*, Centres for Disease Control and Prevention, National Center for Injury Prevention and Control, Atlanta, GA.
- Scott, M., McKie, L., Morton, S., Seddon, E. and Wosoff, F. (2004), Older Women and Domestic Violence in Scotland...and for 39 years I got on With It, NHS Health Scotland, Edinburgh.
- Sprangler, D., and Brandl, B. (2007), "Abuse in Later Life: Power and Control Dynamics and a Victim-Centered Response", *Journal of American Psychiatric Nurses Association*, Vol. 12 No. 6, pp. 322-331.
- Straka, S.M. and Montminy, L. (2006), "Responding to the Needs of Older Women Experiencing Domestic Violence", *Violence Against Women*, Vol. 12 No. 3, pp. 251- 267.
- Stubbs, J. (2002), Domestic violence and women's safety: Feminist challenges to restorative justice. In Strang., H. and Braithwaite, J. (Eds.), *Restorative justice and family violence*, Cambridge University Press, Cambridge, UK, pp. 42-61.
- Teaster, P. B., Dugar, T. A., Mendiondo, M. S., Abner, E. L., Cecil, K. A., and Otto, J. M. (2006), *The 2004 survey of state adult protective services: Abuse of adults 60 years of age and Older*, The National Center on Elder Abuse Washington, DC, available at: http://www.ncea.aoa.gov/Resources/Publication/docs/2-14-06_FINAL_60_REPORT.pdf (accessed on 20 July 2016).
- Teaster, P. B., Roberto, K. A., and Dugar, T. A. (2006b), "Intimate partner violence of rural aging women", *Family Relations*, Vol. 55, pp. 636-648.
- Wilkinson, J., and Ferraro, K. (2002), "Thirty Years of Ageism Research", in Nelson, T. (Ed.) *Ageism: Stereotyping and Prejudice Against Older Person,* Massachusetts Institute of Technology, Cambridge, MA, pp. 339-358.
- Wydall, S., Zerk, R. and Newman, J. (2015), "Crimes Against, and Abuse of, Older People in Wales Access to Support and Justice: Working together", Office of Older People's Commissioner for Wales, available at: http://www.olderpeoplewales.com/en/adult_protection/aberystwyth_report.aspx (accessed on 20 July 2016).
- Zink T., Jacobson C., Regan S. & Pabst S. (2004) Hidden victims: the health care needs and experiences of older women in abusive relationships, *Journal of Women's Health*, 13 (8), 898–908.